

Cancellation and Refund Policy for UWAUC Trips

1. Advertisement, Expression of Interest and Booking

The Trip Organizer will advertise the trip via UWAUC list server, including the following:

- date
- location
- estimated price – based on maximum trip numbers (may change with final numbers)
- deposit amount (may be full trip price)
- deposit "due by" date
- whether the trip is open to club members only or friends as well

Prospective trippers must contact the trip organizer to express interest in a place on the trip.

These EOIs (Expressions of Interest) are not bookings.

Places are only considered "booked" by trippers when they have paid their deposit

2. Cancellations

2a. Cancellation of bookings

A tripper wishing to cancel their booking must contact the organizer ASAP, who will re-advertise the now vacant place via the UWAUC email server.

If a replacement can be found to take the now vacant place and the trip is full, payments made by the cancelling tripper will be refunded.

Refunds will be given on a "first cancelled - first refunded" basis **only once the trip is fully booked**

IF NO REPLACEMENT IS FOUND OR THE TRIP IS NOT FULLY BOOKED, NO REFUNDS WILL BE GIVEN!

2b. Trip cancellation

If a trip is cancelled by UWAUC, all payments made by trippers will be refunded, less any costs incurred as at the time of cancellation (eg booking fees, pre-purchased food etc).

3. Arbitration

Any disputes must be referred to the committee. The committee's decision in this case will be final.